What makes a GREAT EMPLOYEE?
HARD-WORKING ... SKILLED ... CREATIVE DEDICATED ... TEAM PLAYER ...
With support from local refugee resettlement agencies and experts with the Refugee Services Collaborative of Cleveland (RSC), local employers are discovering a new talent pool, finding the skilled employees they need, and experiencing increased productivity. The local economy is benefiting too, with about $50 million generated by refugee settlement and employment.

**HOW CAN RSC HELP YOUR ORGANIZATION THRIVE?**

- Refugee 101 educational sessions on the refugee experience to engage staff
- Resettlement agencies fill job openings quickly, reducing advertising costs
- Dealing with government documentation, including possible tax credits and assistance
- Language interpretation services and assistance in bridging any cultural divides
- Vocational assessment of skills and job-specific training
- Transportation assistance

**WHAT DO EMPLOYERS SAY ABOUT HIRING REFUGEES?**

“Our the Ohio City Farm is both an employment opportunity and a training ground for refugees newly arriving in the greater Cleveland area. The Farm provides a safe space where refugees feel valued and are able to contribute while earning income to support their families and receiving language and employment skills training so that at the end of the training program they are able to step out and step into new employment opportunities.” — Patrick Keams, Executive Director, The Refugee Response

“We had a skills gap in our business. We had to find people who had some experience and wanted to learn. Now we have more than 40 refugee employees. Their work ethic is contagious and that has a positive effect on the entire workforce.” — Sal Geraci, Chief Operating Officer, National Safety Apparel

“Hiring Marijana (a Bosnian refugee) set the bar for other stylists. She has discipline beyond measure. She is our top employee. She has created the benchmark for retail.” — Sandy Borrelli, owner, Bella Capelli

“What a joy to be able to offer the gift of employment—the first step toward self-sufficiency and growing new roots in Cleveland. By hiring refugees, we are increasing the odds of a successful job placement. We are all uplifted by the determination and perseverance that our new arrivals bring with them. Somewhere in our respective ancestral trees, we were all once newcomers too.” — Maureen Pansky, Human Resources Manager, Oatey Company
Learn more at RSCCleveland.org

Find out more about refugee resettlement in Northeast Ohio, how refugees enrich our communities and our lives, and how your organization can benefit from hiring hard working people who appreciate opportunity, take pride in their work, and are dedicated to doing whatever it takes to get the job done.